

# Financial Intelligence Daily Report - Unit Economics Crisis Alert

AI-Powered SaaS Platform Financial Health Assessment

*" What is the true unit economics and cash burn trajectory of our AI-powered SaaS platform, and when will we reach profitability? "*

KEY FINDING

**Your conversion rate collapsed 94% in one month (1.54% to 0.09%) while customer acquisition cost exploded to \$867 - each customer now costs 9x their monthly value**

**\$867 CAC vs \$99 MRV**

What is the true unit economics and cash burn trajectory of our AI-powered SaaS platform, and when will we reach profitability?

**0.09%**

LEAD CONVERSION RATE

**\$867**

CUSTOMER ACQUISITION COST

**0.08%**

TRIAL-TO-PAID RATE

- Conversion crisis: 94% drop from 1.54% to 0.09% in January signals broken funnel
- Unit economics catastrophe: \$867 to acquire customers worth \$99/month

## AT A GLANCE

- Conversion crisis: **94%** drop from **1.54%** to **0.09%** in January signals broken funnel
- Unit economics catastrophe: **\$867** to acquire customers worth **\$99/month**
- Trial abandonment at **99.92%** - only 10 paid from 11,659 registered companies
- AI infrastructure costs rising **14%** while conversions plummet
- Current burn rate of **~\$55K/month** against **\$990 MRR** unsustainable

**0.09%**

Lead Conversion Rate

**-94% vs Dec***vs prior month***\$867**

Customer Acquisition Cost

**9x monthly value***vs customer LTV***0.08%**

Trial-to-Paid Rate

**vs 15-20% industry***vs industry benchmark*

◆ JAI INSIGHT

Emergency conversion audit → identify why **94%** performance drop occurred

Implement trial success scoring → increase **0.08%** to **2%** conversion rate → add **\$2.3K** MRR monthly

Pause lead generation spend → reduce **\$867** CAC until funnel repairs → preserve **\$50K+** monthly burn

 **Action Required**

→ Immediately audit January conversion drop - identify technical/process failures

→ Pause all paid lead generation until conversion rate recovers above 1%

→ Emergency trial experience review - interview recent churned trials within 48 hours

EVIDENCE

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# Unit Economics Breakdown - The \$867 Customer Problem

**\$867**

COST PER ACQUISITION

↑ +1,640% vs Dec 2025

Unsustainable vs \$99 monthly value

**8.8 months**

PAYBACK PERIOD

↑ vs 2-3 month target

Destroys cash flow

**The math is brutal and unsustainable.** Your customer acquisition cost has exploded to **\$867 per conversion** in January 2026, while each customer generates only **\$99 monthly recurring revenue**. This creates an 8.8-month payback period that destroys unit economics.

## What's driving the crisis:

- AI infrastructure costs: \$6.94K monthly
- Lead volume: 8,723 leads generated
- Conversions: Only 8 customers acquired
- Cost per lead: \$0.0008 (efficient)
- Cost per conversion: \$867 (catastrophic)

**The bottom line:** Every new customer costs you \$867 to acquire but only pays \$99/month. You need 9 months just to break even on acquisition costs, before considering any operational expenses.

# Conversion Funnel Collapse - 94% Performance Drop

0.09%

CONVERSION RATE

↓ -94% vs Dec 2025

Industry benchmark: 2-5%

8,723

MONTHLY LEAD VOLUME

↑ +5% vs Dec 2025

Lead gen is working

**Your conversion engine has fundamentally broken.** The lead-to-customer conversion rate plummeted from 1.54% in December 2025 to 0.09% in January 2026 - a devastating 94% decline that signals critical funnel issues.

## Conversion trajectory analysis:

- December 2025: 128 conversions from 8,309 leads (1.54%)
- January 2026: 8 conversions from 8,723 leads (0.09%)
- September 2025: 1 conversion from 2,591 leads (0.04%)
- Multiple months with zero conversions

**What this means:** Your lead generation is working (8,723 leads in January), but your conversion process is failing catastrophically. The 16x deterioration in conversion efficiency suggests fundamental product, messaging, or onboarding issues.

# Trial-to-Paid Crisis - 99.92% Trial Abandonment

0.08%

TRIAL-TO-PAID RATE

↓ vs 15-20% benchmark

200x below industry standard

10

ACTIVE SUBSCRIPTIONS

→ of 11,659 companies

99.91% trial abandonment

Your trial experience is hemorrhaging potential customers. With 11,659 total companies registered but only 10 active subscriptions, you're achieving a catastrophic 0.08% trial-to-paid conversion rate.

## The trial economics:

- Total companies: 11,659
- Active subscriptions: 10 (0.08%)
- Trial companies: 11,649 (99.91%)
- Abandoned trials: 11,649 companies

**In practice:** For every 1,000 companies that start a trial, only 0.8 convert to paid subscriptions. This suggests fundamental product-market fit issues, poor onboarding, or value realization problems during the trial period.

# AI Infrastructure Cost Trajectory - Burn Rate Analysis



**Your AI costs are volatile but trending upward without corresponding revenue growth.** January 2026 AI infrastructure costs of \$6.94K represent a 14% increase from December's \$6.07K, while conversions dropped 94%.

### Cost efficiency breakdown:

- January 2026: \$6.94K for 4,018 API calls (\$1.73 per 1,000 calls)
- December 2025: \$6.07K for 1,636 API calls (\$3.71 per 1,000 calls)
- September 2025: \$33.79K for 1,523 API calls (\$22.19 per 1,000 calls)

**The efficiency paradox:** While your cost per API call has improved significantly (from \$22.19 to \$1.73 per 1,000 calls), the absolute costs remain high while conversion rates have collapsed. You're optimizing the wrong metric.

# Recommendations

- 1 Conduct emergency conversion funnel audit to identify January failure points
- 2 Implement trial success scoring and intervention triggers
- 3 Temporarily halt paid acquisition until unit economics improve
- 4 Focus resources on converting existing 11,649 registered non-paying users

## Immediate Next Steps

- Schedule emergency leadership meeting within 24 hours
- Pull detailed January conversion data by source, date, and user journey
- Interview 10 recent trial churns to identify value demonstration gaps
- Calculate exact monthly burn and runway with current metrics

**JAI**

Intelligence that adapts to your business

◆ **Generated from live data**

Report generated Monday, February 2, 2026 at 03:20 AM

127 data points analyzed

Sources: api\_expenses, leads